

## COMPLAINTS ABOUT EMPLOYEES

If a school committee member receives a complaint relative to:

- A. A teacher, the member will urge the individual to consult directly with the teacher, principal, and superintendent in that order. Should the individual not be satisfied, the superintendent will put the individual on the agenda of the next school committee agenda upon request of the individual;
- B. A principal, the member will urge the individual to initiate the complaint at the principal level and then refer it to the superintendent;
- C. The superintendent, the member will urge the individual to initiate the complaint to the superintendent. If the individual is not satisfied, he/she shall be referred to the Chair of the School Committee.

We adopt, as a premise, that in the matter of complaints the complainant should communicate directly with the accused.

We recognize that some unusual problems will require conferences with other than the accused before the latter is made aware of the problem. Nevertheless, we state that, in general, the place to solve problems is between the complainant and the accused.

Cross Reference:     BEDH - Public Participation at Committee Meetings  
                          BEDH-R - Request to be Placed on School Committee Agenda

Adopted:         1/19/12